

eAPPS Desk

eAPPS Desk is an ON-Demand Consulting service designed to assist business users and IT users with the knowledge to operate and improve their ability to use Oracle e-business suite

What eAPPS desk does

- Support for Oracle modules from both functional and technical perspective
- Augment your IT and super user support during period end, quarter end, year end or when they are over loaded
- Drive growth, improve margin and have better fulfillment quality through proper use of oracle applications
- Implement new functionalities
- Point release upgrades (e.g. Upgrade from 11.5.7 to 11.5.9)
- Implement minor and major enhancements on monthly / quarterly basis
- Standard /Ad-hoc reporting and any other custom development

Why pay for 40hrs a week for a consultant if you need him for only half that time or less

eAPPS Desk combines the cost effectiveness of remote ON-Demand consulting services with the convenience of bringing them on-site on need by basis

Why enrich IT for eAPPS Desk

- ✓ Highly qualified and experienced consultants with an average of over 4 years of experience in implementing and supporting Oracle apps itself
- ✓ For every issue, we will do the *root cause analysis* and fix that problem for ever. Our goal is to drive our clients towards *zero maintenance apps* and concentrate on pro-active measures and continuous improvement of their business
- ✓ Our unique model and approach will give a huge cost savings

How eAPPS Desk works

- ✓ Our consultants will come on-site to understand your business, people and technology
- ✓ A specific consultant will be assigned for a module or a functional area and he will be a go to person for all your needs in that module. Each of the primary consultant will be backed by a secondary consultant
- ✓ Our consultants will work off-site in their location and come on-site if necessary
- ✓ You pay for only what you need (ON-Demand consulting)

Our goal is to drive our clients towards zero maintenance apps and concentrate on pro-active measures and continuous improvement

We partner with you in developing Multi Generation plan and implement that plan on a monthly / quarterly basis

With eAPPS Desk you are in-charge of your business and technology and we guide you in the right direction based on our Oracle expertise with a low cost solution

For more information email us at eAPPS@enrichIT.com or call at 404-723-1405

Oracle
Applications

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Experts in extending Oracle e-business Suite